

Minutes of:	BURY EAST TOWNSHIP FORUM
Date of Meeting:	8 th September 2016
Venue: Present:	Elizabethan Suite, Bury Town Hall, Bury
Councillors:	Councillors: S Haroon, T Holt, J Kelly, Sarah Southworth, S Smith Councillor T Tariq and S Walmsley
Advisory Group Representatives:	Jimmy Hill (Pimhole Residents' Association), Tim Boaden (Seedfield TRA)
Public attendance:	There were 10 members of the public in attendance
Apologies for absence:	Councillor C Connolly (Clash) and Councillor A McKay

BETF. 231 WELCOME AND APOLOGIES FOR ABSENCE

The Chair began by welcoming everyone to the meeting. Apologies were addressed above.

BETF. 232 DECLARATIONS OF INTEREST

There were no declarations of interest.

BETF. 233 MINUTES

It was agreed:

That the minutes of the meeting held on the 30th June 2016 be agreed as a correct record and signed by the Chair.

BETF. 234 MATTERS ARISING

The Chair reported that concerns raised in respect of the grids in the Pimhole area will be addressed within three months. Tree cutting in Heywood Street, has been reported to the relevant officer, the work will be undertaken however there is no scheduled date for the work to be completed.

It was agreed:

Councillor Tamoor Tariq will liaise with Councillor Rishi Shori, Leader of the

Council in respect of his attendance at a future meeting of the Bury East Township Forum to discuss the plans for Devolution in Manchester.

Members agreed that in a change to the published agenda the Future Urgent Care Provision will be considered next.

BETF.235 FUTURE URGENT CARE PROVISION

Representatives from Bury Clinical Commissioning Group (CCG) Dr. Patel and David Latham gave a presentation on the current engagement with the public to support the configuration of Urgent Care Services in Bury. A review of current service provision had concluded that the system was disjointed, had areas of inequality and supported duplication of some services in Bury. It was reported that the new model of service provision would not be about saving money but was about public engagement, ensuring that investment in services was being made in the right areas in order to provide a more simpler and efficient service. The presentation focused on the following areas:-

- The CCG's vision for Urgent Care Services;
- What the proposed model of service provision 'might' look like and why it would be better for patients;
- The implications for existing services.

The Chair invited questions/comments and representations from members of the public present at the meeting, as follows:-

In response to concerns raised, Dr Patel reported that there is no connectivity between the different urgent care services; 5% of the patients seen at the walk-in centre could be seen at A&E, 41% could be triage via the 111 telephone service. The CCG representative reported that there is no resilience in the current system and additional capacity is required.

In response to a Member's question, the CCG representative reported that the CCG had commissioned a new wound service. The service will be provided in six different locations, patients requiring the service would be re-directed to the clinic closest to their home.

Dr Patel reported that the CCG do not expect there to be additional pressure on Pennine Acute's Accident and Emergency service as a result of the urgent care redesign, the Trust has been fully engaged in the development of the proposals. A Primary Care front end service, staffed by GPs, similar to the model currently in use at North Manchester General Hospital will be developed at Fairfield Hospital. These new services will be able to triage members of the public attending A&E who require a primary care service.

Members of the Township Forum expressed concerns about the accessibility and the capacity of the 111 telephone service; as well as

whether any impact assessment work had been undertaken to establish if the proposals would adversely affect the disabled, low income etc.

With regards to the reported £800,000 that would be saved by closing the Walk in Centres; the CCG representative reported that the money would be re-invested into any aspect of the urgent care service model that needed additional funds, this could include the Primary Care front end service at Fairfield A&E.

In response to concerns raised by Members, Dr. Patel acknowledged that the CCG could have engaged better prior to the announcement of the proposals and the CCG Board would have to reflect on the concerns highlighted during the engagement process.

Those present at the meeting asked that it be placed on record a number of concerns in respect of the proposed changes. Namely;

- the process is only a engagement exercise and not a full public consultation;
- there is no clear plan as to where the £800,000 will be re-invested;
- the engagement questions on the CCG website are not open and transparent;
- there is no evidence that an equality impact assessment has been undertaken
- it is not clear what the new proposals will include – will there definitely be a new primary care front end service at Fairfield General Hospital?
- More in depth scrutiny of the proposals is required

It was agreed:

1. Concerns raised in respect of the proposed configuration of Urgent Care Services by members of the public present as well as members of the Township Forum will be forwarded to Bury Clinical Commissioning Group as part of the engagement exercise.
2. Democratic Services will write to Bury Clinical Commissioning Group on behalf of the Chair and Vice chair of the Bury East Township Forum requesting that the CCG arrange a public meeting to fully discuss the Urgent Care proposals.

BETF.236 THE BURY DIRECTORY UPDATE

Charli Headley, the Bury Directory Development Officer, Bury Council attended the meeting to update those present on the Bury Directory. The Directory is an online one stop information point that brings together a wide range of resources, holding many directories in one place.

Contents of the site could be shared on social media and the site is completely optimised for smart phones and tablets. The site includes drop down sections and a scrolling banner with information. The site also includes apps to services such as living aid equipment, self care and dementia friendly businesses.

Hits to the directory were increasing with a projected forecast of 111,160 hits in 2016/2017. The Bury Directory Development Officer reported that the Directory would continue to grow and will contain further information in respect of the NHS Choices website, consultation groups and You Tube 'how to' videos.

The Bury Directory Development Officer reported that community groups were welcome to join the Directory and any events being undertaken locally could be promoted via the Directory.

In response to a Member's question, the Bury Directory Development Officer reported that a piece of work has been undertaken to ensure that when a search is undertaken via the Directory, the most appropriate local service is listed first, rather than, a list of National providers.

It was agreed:

Charli Headley, Bury Directory Development Officer be thanked for her attendance.

BETF.237 NEIGHBOURHOOD WORKING- HOW WE CAN DELIVER EFFECTIVE OUTCOMES FOR OUR COMMUNITIES

Dave Thomas, Township Co-ordinator provided members of the Forum with a verbal presentation in respect of the Bury East Neighbourhood Plan.

Members of the Forum were asked to focus on what outcomes will improve the lives of residents and consider how this can be achieved.

The Township co-ordinator reported that a whole range of activities and services contribute to the conditions of each Township and members of the forum were invited to consider what conditions they are looking to create or improve – who is likely to benefit and what might be done, collectively, to achieve this?

Following the presentation the Township Coordinator asked members of the Forum to go away and think about the Bury East area and pick an "end" or "outcome" that is of the most interest for the neighbourhood.

The priorities suggested would be considered for inclusion in the new neighbourhood plan.

It was agreed:

That the suggestions and ideas raised be collated and reported to the next meeting of this Forum.

BETF.238 PUBLIC QUESTION TIME

The Chair, Jimmy Hill, invited questions, comments and representations from members of the public present at the meeting. Questions were asked and comments made on the issues detailed below.

The Township Forum Co-ordinator undertook to obtain a reply to matters which could not be dealt with at the meeting.

Cath Bond, a member of the public raised concerns in respect of Acorn House, Willow Street, Bury, the property has fallen into disrepair and looks unsightly.

A member of the public raised concerns in respect of several empty properties that had fallen into disrepair around Grovenor Street and Horn Street. Particular concerns was raised in respect of a property on Parkhills Road, parked outside the address was an abandon vehicle and a child had been taken to A&E as a result of an accident involving glass left outside the premises.

A member of the Public asked who owned Holy Trinity Church, on the junction of East Street and Spring Street? The premises had lay empty for a number of years, gangs had begun to congregate and trees in the vicinity had become so overgrown they were causing an obstruction.

BETF.239 LOVE BURY EAST EVENT

Councillor Kelly informed the Township Forum that a Love Bury East event will be held at Openshaw Park on Saturday 17th September from 11am to 4pm, members of the Forum are encouraged to attend.

BETF.240 FUNDING REPORT

A copy of the Township Forum Funding Report was submitted.

It was agreed:

That the report be noted

Jimmy Hill, Pimhole Residents Association

(Chair)

(Please note: The meeting started at 7pm and finished at 8.55pm)